

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare a couple of minutes to answer this short survey and let us know how your experience with us was:

Applicant's name:

Company name:

Applicant's nationality: Filipino (Philippines)

Current visa status: Specialist in Engineering / Humanities New visa status: Specialist in Engineering / Humanities

**Q1:** Which of the following procedures did you apply for through our agency:

- |   |   |
|---|---|
| <input type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input type="checkbox"/> Application for change of residence status permit      |
| <input checked="" type="checkbox"/> Application for extension of visa permit                        | <input type="checkbox"/> Application for acquisition of residence status permit |
| <input type="checkbox"/> Application for permanent residency permit                                 | <input type="checkbox"/> Application for naturalization permit                  |
| <input type="checkbox"/> Consultation only  |   |
| <input type="checkbox"/> Other (please specify) _____   |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |  |   |  |   |
|--|---|--|---|
| <input type="checkbox"/> Fast                          | <input checked="" type="checkbox"/> Polite        | <input checked="" type="checkbox"/> Kind       | <input type="checkbox"/> Accurate Information |
| <input checked="" type="checkbox"/> Steadfast          | <input checked="" type="checkbox"/> Reassuring    | <input type="checkbox"/> Flexible              | <input type="checkbox"/> Dauntless            |
| <input checked="" type="checkbox"/> Reliable           | <input checked="" type="checkbox"/> Peace of mind | <input type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent |
| <input type="checkbox"/> Others (please specify) _____ |   |  |   |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

Yes: (why) Takayama-san was very helpful from the start of our transaction. He replied promptly to my questions and made me feel like he understood my challenging situation. And of course, he was able to successfully help me get a new Residence Card with a 3-year validity, which exceeded my expectation. I'd definitely recommend his law firm.

No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here: Please feel free to publish my answers to this survey, except for the name of my company, for confidentiality reasons. Thanks.

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- |  |  |
|--|--|
| <input type="checkbox"/> Yes, everything can be published  | <input checked="" type="checkbox"/> Yes, everything except the applicant's name and company can be published |
| <input type="checkbox"/> No (the result from this survey will be kept strictly confidential and only for internal use) |  |

We really appreciate your time and feedback, and wish for your happiness and continued success.

Thank you

Sincerity Legal Office

Date (2022/ 04/01):

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: \_\_\_\_\_ Company name: \_\_\_\_\_

Applicant's nationality: ROMANIAN

Current visa status: SPECIALIST IN HUMANITIES New visa status: SPECIALIST IN HUMANITIES

**Q1:** Which of the following procedures did you apply for through our agency:

- |   |   |
|---|---|
| <input type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input type="checkbox"/> Application for change of residence status permit      |
| <input checked="" type="checkbox"/> Application for extension of visa permit                        | <input type="checkbox"/> Application for acquisition of residence status permit |
| <input type="checkbox"/> Application for permanent residency permit                                 | <input type="checkbox"/> Application for naturalization permit                  |
| <input type="checkbox"/> Consultation only  |   |
| <input type="checkbox"/> Other (please specify) _____   |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |  |  |  |  |
|--|--|--|--|
| <input checked="" type="checkbox"/> Fast               | <input checked="" type="checkbox"/> Polite     | <input type="checkbox"/> Kind                  | <input checked="" type="checkbox"/> Accurate Information |
| <input type="checkbox"/> Steadfast                     | <input checked="" type="checkbox"/> Reassuring | <input checked="" type="checkbox"/> Flexible   | <input type="checkbox"/> Dauntless                       |
| <input checked="" type="checkbox"/> Reliable           | <input type="checkbox"/> Peace of mind         | <input type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent            |
| <input type="checkbox"/> Others (please specify) _____ |  |  |  |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

- Yes: (why) I was very satisfied with MR. Takayama's services!
- No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- |  |  |
|--|--|
| <input type="checkbox"/> Yes, everything can be published  | <input checked="" type="checkbox"/> Yes, everything except the applicant's name and company can be published |
| <input type="checkbox"/> No (the result from this survey will be kept strictly confidential and only for internal use) |  |

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office

Date (2022/05/02):

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: \_ \_\_\_\_\_ Company name: \_\_ \_\_\_\_\_

Applicant's nationality: \_ITALIAN\_\_\_\_\_

Current visa status: \_\_\_\_\_ New visa status: \_\_ENGINEER/SPECIALIST IN HUMANITIES (1year)\_\_\_

**Q1:** Which of the following procedures did you apply for through our agency:

- Application for issuance of Certificate of Eligibility for Resident Status
- Application for extension of visa permit
- Application for permanent residency permit
- Consultation only
- Other (please specify) \_\_\_\_\_
- Application for change of residence status permit
- Application for acquisition of residence status permit
- Application for naturalization permit

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- Fast
- Steadfast
- Reliable
- Others (please specify) \_\_\_\_\_
- Polite
- Reassuring
- Peace of mind
- Kind
- Flexible
- Multifaceted approach
- Accurate Information
- Dauntless
- Competent

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

- Yes: (why)\_Really good communication skills and support even across different countries\_\_
- No: (why)\_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- Yes, everything can be published
- No (the result from this survey will be kept strictly confidential and only for internal use)
- Yes, everything except the applicant's name and company can be published

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office

Date (yyyy/mm/dd): 2022/7/19

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: \_\_\_\_\_ Company name: \_\_\_\_\_

Applicant's nationality: USA

Current visa status: \_\_\_\_\_ New visa status: \_\_\_\_\_

**Q1:** Which of the following procedures did you apply for through our agency:

- |   |   |
|---|---|
| <input type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input type="checkbox"/> Application for change of residence status permit      |
| <input checked="" type="checkbox"/> Application for extension of visa permit                        | <input type="checkbox"/> Application for acquisition of residence status permit |
| <input type="checkbox"/> Application for permanent residency permit                                 | <input type="checkbox"/> Application for naturalization permit                  |
| <input type="checkbox"/> Consultation only  |   |
| <input type="checkbox"/> Other (please specify) _____   |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |  |  |  |  |
|--|--|--|--|
| <input checked="" type="checkbox"/> Fast               | <input checked="" type="checkbox"/> Polite | <input checked="" type="checkbox"/> Kind       | <input checked="" type="checkbox"/> Accurate Information |
| <input type="checkbox"/> Steadfast                     | <input type="checkbox"/> Reassuring        | <input type="checkbox"/> Flexible              | <input type="checkbox"/> Dauntless                       |
| <input checked="" type="checkbox"/> Reliable           | <input type="checkbox"/> Peace of mind     | <input type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent            |
| <input type="checkbox"/> Others (please specify) _____ |  |  |  |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

- Yes: (why) Fast, helpful, reasonably priced
- No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- |  |  |
|--|--|
| <input type="checkbox"/> Yes, everything can be published  | <input checked="" type="checkbox"/> Yes, everything except the applicant's name and company can be published |
| <input type="checkbox"/> No (the result from this survey will be kept strictly confidential and only for internal use) |  |

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office

《お客様アンケート》

申請人氏名：SALINAS FLORES DAVID 所属機関名：株式会社カモンタピアノ

申請人国籍：スペイン

現在留資格：なし

新在留資格： 興行

【Q1】 弊所への依頼業務内容について以下に○をお付けください。

在留資格認定証明書交付申請  在留資格変更許可申請  在留期間更新許可申請

在留資格取得許可申請  永住許可申請  帰化許可申請  ご相談のみ

その他 ( )

【Q2】 弊所にご依頼をして良かった点をお教えてください。(複数○付け可)

迅速  丁寧  親身  情報が正確  粘り強い  心強い  臨機応変な対応

チャレンジ精神が強い  信頼できる  安心感がある  多角的なアプローチがある

その他 ( )

【Q3】 周りの方に弊所のご利用をお勧めしたいと思いませんか。(該当する方に○と理由をお願いいたします。)

はい → (理由) Q2の回答と同じ理由から。

いいえ → (理由)

【Q4】 その他感想がございましたら、ご自由に記載ください。

コロナ禍の中、海外からのアーティスト招聘が難しいという状況でしたが、とても丁寧に寄り添っていただき、無事に招聘することが出来、大変感謝しております

【Q5】 本アンケートを弊社ホームページにて掲載してもよろしいでしょうか。

(該当する方へ○をお付けください)

はい  全て公開可能 ・ 氏名または所属機関名のみ隠して掲載可)

いいえ (ホームページには掲載せず、弊社内にて厳重に保管いたします)

ご回答いただき、誠にありがとうございました。 We always wish your happiness.

Date (yyyy/mm/dd):  
(2022/08/01)

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: \_\_\_\_\_ Company name: \_\_\_\_\_

Applicant's nationality: Indonesia

Current visa status: Designated Activity New visa status: Working Visa

**Q1:** Which of the following procedures did you apply for through our agency:

- |   |   |
|---|---|
| <input type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input checked="" type="checkbox"/> Application for change of residence status permit |
| <input type="checkbox"/> Application for extension of visa permit                                   | <input type="checkbox"/> Application for acquisition of residence status permit       |
| <input type="checkbox"/> Application for permanent residency permit                                 | <input type="checkbox"/> Application for naturalization permit                        |
| <input type="checkbox"/> Consultation only  |   |
| <input type="checkbox"/> Other (please specify) _____   |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |  |  |  |   |
|--|--|--|---|
| <input checked="" type="checkbox"/> Fast               | <input type="checkbox"/> Polite        | <input checked="" type="checkbox"/> Kind       | <input type="checkbox"/> Accurate Information |
| <input type="checkbox"/> Steadfast                     | <input type="checkbox"/> Reassuring    | <input checked="" type="checkbox"/> Flexible   | <input type="checkbox"/> Dauntless            |
| <input type="checkbox"/> Reliable                      | <input type="checkbox"/> Peace of mind | <input type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent |
| <input type="checkbox"/> Others (please specify) _____ |  |  |   |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

- Yes: (why) Deliver faster than promised.
- No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

So far so good.

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- |  |  |
|--|--|
| <input type="checkbox"/> Yes, everything can be published  | <input checked="" type="checkbox"/> Yes, everything except the applicant's name and company can be published |
| <input type="checkbox"/> No (the result from this survey will be kept strictly confidential and only for internal use) |  |

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office



令和5年2月14日

《お客様アンケート》

申請人氏名: \_\_\_\_\_ 所属機関名 \_\_\_\_\_  
申請人国籍: 中国  
現在留資格: 技能実習3号 新在留資格: 配偶者等ビザ

【Q1】 弊所への依頼業務内容について以下に○をお付けください。

在留資格認定証明書交付申請  在留資格変更許可申請  在留期間更新許可申請

在留資格取得許可申請  永住許可申請  帰化許可申請  ご相談のみ

その他 ( \_\_\_\_\_ )

【Q2】 弊所にご依頼をして良かった点をお教えてください。(複数○付け可)

迅速 丁寧 親身 情報が正確 粘り強い 心強い 臨機応変な対応  
チャレンジ精神が強い 信頼できる 安心感がある 多角的なアプローチがある

その他 ( \_\_\_\_\_ )

【Q3】 周りの方に弊所のご利用をお勧めしたいと思いますか。(該当する方に○と理由をお願いいたします。)

はい (理由) わかりにくいことを一から教えていただき、不安に思っているところも一つずつ解消することができました。以前他の行政書士の方と何名かお話し  
いいえ (理由) させていだいたことがありませんが、高山先生は親身に話してくださり、またビザを取得する上で様々な可能性や選択肢を提示してくださったので安心してお任せすることができました。

【Q4】 その他感想がございましたら、ご自由に記載ください。

私に力のかいだけでビザを取得することはできなかったと思います。高山先生に依頼して良かったと思っています。感謝の気持ちはいっぱいですが本当にありがとうございました。まじこ。

【Q5】 本アンケートを弊所ホームページにて掲載してもよろしいでしょうか。

(該当する方へ○をお付けください)

はい (全て公開可能  氏名または所属機関名のみ隠して掲載可 )

いいえ (ホームページには掲載せず、弊所内にて厳重に保管いたします)

ご回答いただき、誠にありがとうございました。 We always wish your happiness.

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: \_\_\_\_\_ Company name: \_\_\_\_\_

Applicant's nationality: France

Current visa status: Specialist in Humanities New visa status: Don't know

**Q1:** Which of the following procedures did you apply for through our agency:

- |   |   |
|---|---|
| <input type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input type="checkbox"/> Application for change of residence status permit      |
| <input type="checkbox"/> Application for extension of visa permit                                   | <input type="checkbox"/> Application for acquisition of residence status permit |
| <input type="checkbox"/> Application for permanent residency permit                                 | <input type="checkbox"/> Application for naturalization permit                  |
| <input checked="" type="checkbox"/> Consultation only   |   |
| <input type="checkbox"/> Other (please specify) _____   |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |  |  |  |  |
|--|--|--|--|
| <input checked="" type="checkbox"/> Fast               | <input checked="" type="checkbox"/> Polite | <input checked="" type="checkbox"/> Kind       | <input checked="" type="checkbox"/> Accurate Information |
| <input type="checkbox"/> Steadfast                     | <input type="checkbox"/> Reassuring        | <input checked="" type="checkbox"/> Flexible   | <input type="checkbox"/> Dauntless                       |
| <input checked="" type="checkbox"/> Reliable           | <input type="checkbox"/> Peace of mind     | <input type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent            |
| <input type="checkbox"/> Others (please specify) _____ |  |  |  |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

- Yes: (why) Fast reply and good/useful information
- No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- |  |  |
|--|--|
| <input type="checkbox"/> Yes, everything can be published  | <input checked="" type="checkbox"/> Yes, everything except the applicant's name and company can be published |
| <input type="checkbox"/> No (the result from this survey will be kept strictly confidential and only for internal use) |  |

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office

Date (2021/10/11):

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: \_\_\_\_\_

Company name: \_\_\_\_\_

Applicant's nationality: USA

Current visa status: Business Manager

New visa status: Business Manager (更新成功)

**Q1:** Which of the following procedures did you apply for through our agency:

- |   |   |
|---|---|
| <input type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input type="checkbox"/> Application for change of residence status permit      |
| <input checked="" type="checkbox"/> Application for extension of visa permit                        | <input type="checkbox"/> Application for acquisition of residence status permit |
| <input type="checkbox"/> Application for permanent residency permit                                 | <input type="checkbox"/> Application for naturalization permit                  |
| <input type="checkbox"/> Consultation only  |   |
| <input type="checkbox"/> Other (please specify) _____   |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |  |   |   |  |
|--|---|---|--|
| <input checked="" type="checkbox"/> Fast               | <input checked="" type="checkbox"/> Polite        | <input checked="" type="checkbox"/> Kind                  | <input checked="" type="checkbox"/> Accurate Information |
| <input type="checkbox"/> Steadfast                     | <input type="checkbox"/> Reassuring               | <input checked="" type="checkbox"/> Flexible              | <input type="checkbox"/> Dauntless                       |
| <input checked="" type="checkbox"/> Reliable           | <input checked="" type="checkbox"/> Peace of mind | <input checked="" type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent            |
| <input type="checkbox"/> Others (please specify) _____ |   |   |  |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

Yes: Highly knowledgeable and takes responsibility to guide through the process, adjusting for my unique situation as needed. Took my unique challenges and applied a flexible application strategy to reach a successful conclusion.

No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- |  |  |
|--|--|
| <input type="checkbox"/> Yes, everything can be published  | <input checked="" type="checkbox"/> Yes, everything except the applicant's name and company can be published |
| <input type="checkbox"/> No (the result from this survey will be kept strictly confidential and only for internal use) |  |

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office

《お客様アンケート》

申請人氏名： LI SIU CHEONG 所属機関名： ミーロ・ジャパン株式会社  
申請人国籍： 中国  
現在留資格： 技術・人文知識・国際業務 新在留資格： 技術・人文知識・国際業務

【Q1】 弊所への依頼業務内容について以下に○をお付けください。

在留資格認定証明書交付申請 在留資格変更許可申請  在留期間更新許可申請

在留資格取得許可申請 永住許可申請 帰化許可申請 ご相談のみ

その他 ( )

【Q2】 弊所にご依頼をして良かった点をお教えてください。(複数○付け可)

迅速  丁寧 親身 情報が正確 粘り強い 心強い  臨機応変な対応

チャレンジ精神が強い 信頼できる 安心感がある 多角的なアプローチがある

その他 ( )

【Q3】 周りの方に弊所のご利用をお勧めしたいと思いませんか。(該当する方に○と理由をお願いいたします。)

はい→ (理由) 必要な書類・締め切り時・送付方法等明確なリストを頂いた。  
メールでのお問い合わせに対して、迅速に適切にご回答頂いた。

いいえ→ (理由)

【Q4】 その他感想がございましたら、ご自由に記載ください。

最後の郵送先変更等、柔軟なご対応を頂き誠にありがとうございます。

【Q5】 本アンケートを弊社ホームページにて掲載してもよろしいでしょうか。

(該当する方へ○をお付けください)

はい  全て公開可能 ・ 氏名または所属機関名のみ隠して掲載可

いいえ (ホームページには掲載せず、弊社内にて厳重に保管いたします)

ご回答いただき、誠にありがとうございました。 We always wish your happiness.

2021年10月22日

## 《お客様アンケート》

申請人氏名：ツェ. ツォグトバートル 所属機関名：ブルーオーシャン株式会社

申請人国籍：モンゴル

現在留資格：技術・人文知識・国際業務 新在留資格：技術・人文知識・国際業務

【Q1】 弊所への依頼業務内容について以下に○をお付けください。

在留資格認定証明書交付申請 在留資格変更許可申請 在留期間更新許可申請

在留資格取得許可申請 永住許可申請 帰化許可申請 ご相談のみ

その他 ( )

【Q2】 弊所にご依頼をして良かった点をお教えてください。(複数○付け可)

迅速 丁寧 親身 情報が正確 粘り強い 心強い 臨機応変な対応

チャレンジ精神が強い 信頼できる 安心感がある 多角的なアプローチがある

その他 ( )

【Q3】 周りの方に弊所のご利用をお勧めしたいと思いませんか。(該当する方に○と理由をお願いいたします。)

はい (理由) 信頼できる

いいえ (理由)

【Q4】 その他感想がございましたら、ご自由に記載ください。

【Q5】 本アンケートを弊所ホームページにて掲載してもよろしいでしょうか。

(該当する方へ○をお付けください)

はい 全て公開可能 ・ 氏名または所属機関名のみ隠して掲載可)

いいえ (ホームページには掲載せず、弊所内にて厳重に保管いたします)

ご回答いただき、誠にありがとうございました。 We always wish your happiness.

## 《お客様アンケート》

回答日：2020年 12月 25日

氏名：宋志渉

国籍：korea

現在の在留資格：日本人配偶者など

新しい在留資格：定住者

【Q1】今回、弊所にご依頼された手続きについて以下に○をお付けください。

在留資格認定証明書交付申請    在留資格変更許可申請    在留期間更新許可

在留資格取得許可申請    永住許可申請    帰化許可申請

【Q2】弊所にご依頼をして良かった点をお教えてください。(複数○付け可)

迅速    丁寧    親身    コストがリーズナブル    情報が正確    粘り強い    心強い

チャレンジ精神が強い    信頼できる    安心感がある    多角的なアプローチがある

その他 ( )

【Q3】周りの方に弊所のご利用をお勧めしたいと思いませんか。(該当する方に○と理由をお願いいたします。)

はい→ (理由) 書類の準備段階や面談申請までのことが早くて無駄なく親切に対応してくれただけでお済みです。

いいえ→ (理由)

【Q4】その他感想がございましたら、ご自由に記載ください。

今後ともよろしくお願いです。

【Q5】本アンケートを弊所ホームページにて掲載してもよろしいでしょうか。

(該当する方へ○をお付けください)

はい (全て公開可能    ・ 氏名のみ隠して掲載可    ・ 氏名、国籍隠して掲載可)

いいえ (ホームページには掲載せず、弊所内にて厳重に保管いたします)

ご回答いただき、誠にありがとうございました。 We always wish your happiness.

2021年3月18日

## 《お客様アンケート》

申請人氏名： \_\_\_\_\_ 所属機関名： \_\_\_\_\_

申請人国籍：韓国

現在留資格：技術・人文知識・国際業務 新在留資格：技術・人文知識・国際業務

【Q1】 弊所への依頼業務内容について以下に○をお付けください。

在留資格認定証明書交付申請    在留資格変更許可申請     在留期間更新許可申請

在留資格取得許可申請    永住許可申請    帰化許可申請    ご相談のみ

その他 ( \_\_\_\_\_ )

【Q2】 弊所にご依頼をして良かった点をお教えてください。(複数○付け可)

迅速     丁寧     親身     情報が正確    粘り強い    心強い     臨機応変な対応

チャレンジ精神が強い     信頼できる    安心感がある     多角的なアプローチがある

その他 ( \_\_\_\_\_ )

【Q3】 周りの方に弊所のご利用をお勧めしたいと思いませんか。(該当する方に○と理由をお願いいたします。)

はい → (理由) ご担当いただいている高山先生が、弊社の状況に合わせてご提案下さり、とても安心感があります。こちらのタイトなスケジュールでの対応も、新しい試みにも柔軟にご対応くださり、とても頼りにしております。

いいえ → (理由)

【Q4】 その他感想がございましたら、ご自由に記載ください。

【Q5】 本アンケートを弊所ホームページにて掲載してもよろしいでしょうか。

(該当する方へ○をお付けください)

はい (全て公開可能)     氏名または所属機関名のみ隠して掲載可

いいえ (ホームページには掲載せず、弊所内にて厳重に保管いたします)

ご回答いただき、誠にありがとうございました。 We always wish your happiness.

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: \_\_Andreadaki Angeliki\_\_\_\_\_ Company name: \_\_\_\_\_ - \_\_\_\_\_

Applicant's nationality: \_\_\_Greek\_\_\_\_\_

Current visa status: \_\_\_\_\_Dependent\_\_\_\_\_ New visa status: \_\_\_\_\_ - \_\_\_\_\_

**Q1:** Which of the following procedures did you apply for through our agency:

- |   |   |
|---|---|
| <input type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input type="checkbox"/> Application for change of residence status Permit      |
| <input type="checkbox"/> Application for extension of visa permit                                   | <input type="checkbox"/> Application for acquisition of residence status Permit |
| <input type="checkbox"/> Application for permanent residency permit                                 | <input type="checkbox"/> Application for naturalization permit                  |
| <input checked="" type="checkbox"/> Consultation only   |   |
| <input type="checkbox"/> Other (please specify) _____   |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |  |   |   |  |
|--|---|---|--|
| <input checked="" type="checkbox"/> Fast               | <input checked="" type="checkbox"/> Polite        | <input checked="" type="checkbox"/> Kind                  | <input checked="" type="checkbox"/> Accurate Information |
| <input checked="" type="checkbox"/> Steadfast          | <input checked="" type="checkbox"/> Reassuring    | <input checked="" type="checkbox"/> Flexible              | <input type="checkbox"/> Dauntless                       |
| <input checked="" type="checkbox"/> Reliable           | <input checked="" type="checkbox"/> Peace of mind | <input checked="" type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent            |
| <input type="checkbox"/> Others (please specify) _____ |   |   |  |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

Yes: (why) Takayama san is very knowledgeable about immigrants' matters, has a professional conduct and speaks very good English. I felt very secure when I consulted him about changing my visa status.

No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

I don't any other suggestions. I am very satisfied with your service.

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Yes, everything can be published   | <input type="checkbox"/> Yes, everything except the applicant's name and company can be published |
| <input type="checkbox"/> No (the result from this survey will be kept strictly confidential and only for internal use) |   |

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: **CONFIDENTIAL** Company name: **CONFIDENTIAL**

Applicant's nationality: \_\_\_ German \_\_\_\_\_

Current visa status: \_Engineer/Specialist in Humanities/Int'l Services\_\_\_ New visa status: \_\_\_\_\_

**Q1:** Which of the following procedures did you apply for through our agency:

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input type="checkbox"/> Application for change of residence status Permit      |
| <input type="checkbox"/> Application for extension of visa permit  | <input type="checkbox"/> Application for acquisition of residence status Permit |
| <input type="checkbox"/> Application for permanent residency permit  | <input type="checkbox"/> Application for naturalization permit                  |
| <input type="checkbox"/> Consultation only   |   |
| <input type="checkbox"/> Other (please specify) _____  |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |   |   |   |  |
|---|---|---|--|
| <input checked="" type="checkbox"/> Fast  | <input checked="" type="checkbox"/> Polite        | <input checked="" type="checkbox"/> Kind                  | <input checked="" type="checkbox"/> Accurate Information |
| <input checked="" type="checkbox"/> Steadfast                                       | <input checked="" type="checkbox"/> Reassuring    | <input checked="" type="checkbox"/> Flexible              | <input type="checkbox"/> Dauntless                       |
| <input checked="" type="checkbox"/> Reliable  | <input checked="" type="checkbox"/> Peace of mind | <input checked="" type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent            |
| <input checked="" type="checkbox"/> Others (please specify) Very good English _____ |   |   |  |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

Yes: (why) Mr. Takayama guided me and my wife wisely and made the application procedure for a CoE very fast and simple from our side. He continued his support during the lengthy period of waiting (because of COVID-19) until my trip to Japan was finally possible. I am very grateful for his high level of professionalism.

No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

I don't have any other suggestions. I am very satisfied with your service.

Excellent service!

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- |  |  |
|--|--|
| <input type="checkbox"/> Yes, everything can be published  | <input checked="" type="checkbox"/> Yes, everything except the applicant's name and company can be published |
| <input type="checkbox"/> No (the result from this survey will be kept strictly confidential and only for internal use) |  |

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office

Date (yyyy/mm/dd): 2020/4/15

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: LEANDRE AUGIER Company name: PANIC BALL PRODUCTIONS

Applicant's nationality: U.K.

Current visa status: Engineer specialist in Humanities 3 years New visa status: 11 3 years

**Q1:** Which of the following procedures did you apply for through our agency:

- |   |   |
|---|---|
| <input type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input type="checkbox"/> Application for change of residence status permit      |
| <input checked="" type="checkbox"/> Application for extension of visa permit                        | <input type="checkbox"/> Application for acquisition of residence status permit |
| <input type="checkbox"/> Application for permanent residency permit                                 | <input type="checkbox"/> Application for naturalization permit                  |
| <input type="checkbox"/> Consultation only  |   |
| <input type="checkbox"/> Other (please specify) _____   |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |  |   |   |  |
|--|---|---|--|
| <input checked="" type="checkbox"/> Fast               | <input checked="" type="checkbox"/> Polite        | <input checked="" type="checkbox"/> Kind                  | <input checked="" type="checkbox"/> Accurate Information |
| <input checked="" type="checkbox"/> Steadfast          | <input checked="" type="checkbox"/> Reassuring    | <input checked="" type="checkbox"/> Flexible              | <input checked="" type="checkbox"/> Dauntless            |
| <input checked="" type="checkbox"/> Reliable           | <input checked="" type="checkbox"/> Peace of mind | <input checked="" type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent            |
| <input type="checkbox"/> Others (please specify) _____ |   |   |  |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

- Yes: (why) Leandre is extremely flexible + attentive to details.
- No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

*For any visa-related concerns, Sincerity Legal offers a wonderfully professional approach, and has given me peace of mind throughout the years.*

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- Yes, everything can be published
- Yes, everything except the applicant's name and company can be published
- No (the result from this survey will be kept strictly confidential and only for internal use)

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office

Date (yyyy/mm/dd): 4/9/2021

## Customer survey

Thank you for your trust in Sincerity Legal. We would be very grateful if you could spare 3 mins or less to answer this short survey and let us know how your experience with us was:

Applicant's name: Donald C - Arnold Company name: Oak Lawn Marketing

Applicant's nationality: USA

Current visa status: 5 years working visa New visa status: Permanent Residency

**Q1:** Which of the following procedures did you apply for through our agency:

- |   |   |
|---|---|
| <input type="checkbox"/> Application for issuance of Certificate of Eligibility for Resident Status | <input type="checkbox"/> Application for change of residence status permit      |
| <input type="checkbox"/> Application for extension of visa permit                                   | <input type="checkbox"/> Application for acquisition of residence status permit |
| <input checked="" type="checkbox"/> Application for permanent residency permit                      | <input type="checkbox"/> Application for naturalization permit                  |
| <input type="checkbox"/> Consultation only  |   |
| <input type="checkbox"/> Other (please specify) _____   |   |

**Q2:** Which of the following positive attributes would you use to describe our services/our company? (multiple answers possible)

- |   |  |  |  |
|---|--|--|--|
| <input type="checkbox"/> Fast   | <input checked="" type="checkbox"/> Polite     | <input checked="" type="checkbox"/> Kind       | <input checked="" type="checkbox"/> Accurate Information |
| <input type="checkbox"/> Steadfast  | <input checked="" type="checkbox"/> Reassuring | <input type="checkbox"/> Flexible              | <input type="checkbox"/> Dauntless                       |
| <input checked="" type="checkbox"/> Reliable  | <input type="checkbox"/> Peace of mind         | <input type="checkbox"/> Multifaceted approach | <input checked="" type="checkbox"/> Competent            |
| <input checked="" type="checkbox"/> Others (please specify) <u>transparent (about entire process)</u> |  |  |  |

**Q3:** Would you recommend our services to your friends or colleagues? (Please explain why)

- Yes: (why) the level of informing, service and professionalism would be satisfactory to them as well
- No: (why) \_\_\_\_\_

**Q4:** If you have any other comments or suggestions, please feel free to write them down here:

**Q5:** Would it be ok for us to publish the answers of this survey on our website?

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Yes, everything can be published   | <input type="checkbox"/> Yes, everything except the applicant's name and company can be published |
| <input type="checkbox"/> No (the result from this survey will be kept strictly confidential and only for internal use) |   |

We really appreciate your time and feedback, and wish you happiness and continued success.

Thank you

Sincerity Legal Office

2021年 4月 21日

## 《お客様アンケート》

申請人氏名： KAN DI 所属機関名： bird and insect Ltd.  
申請人国籍： 中国  
現在留資格： 留学 新在留資格： 技術人又知識国際業務

【Q1】 弊所への依頼業務内容について以下に○をお付けください。

在留資格認定証明書交付申請  在留資格変更許可申請 在留期間更新許可申請

在留資格取得許可申請 永住許可申請 帰化許可申請 ご相談のみ

その他 ( )

【Q2】 弊所にご依頼をして良かった点をお教えてください。(複数○付け可)

迅速  丁寧 親身  情報が正確 粘り強い  心強い 臨機応変な対応

チャレンジ精神が強い  信頼できる  安心感がある 多角的なアプローチがある

その他 ( )

【Q3】 周りの方に弊所のご利用をお勧めしたいと思いますか。(該当する方に○と理由をお願いいたします。)

はい (理由) とこそ丁寧な説明をしてください、入管から連絡が来なかった時も、何度も聞いてください、心強かったです。

いいえ (理由)

【Q4】 その他感想がございましたら、ご自由に記載ください。

【Q5】 本アンケートを弊所ホームページにて掲載してもよろしいでしょうか。

(該当する方へ○をお付けください)

はい (全て公開可能 ・ 氏名または所属機関名のみ隠して掲載可)

いいえ (ホームページには掲載せず、弊所内にて厳重に保管いたします)

ご回答いただき、誠にありがとうございました。 We always wish your happiness.